



El Paso **10**   
Children's  
HOSPITAL  
**10 Years of  
Wonder**

ANNUAL REPORT  
FISCAL YEAR  
**2022**

The story of El Paso Children’s Hospital is the story of the El Paso community. It’s the story of our growing population and the continuous need for our sickest children to receive quality healthcare. But it’s also a story of a hospital committed to raising the bar on patient care every day. We strive to improve every area – from our Pediatric Intensive Care Unit to our Rehab Services, and from our Case Management Department to our Community Outreach. To meet our mission of providing top pediatric care for any child who needs it calls for people with expertise, compassion, and vision. Our staff consists of individuals with both the hard and soft skills that give patients and their families the confidence they deserve. For over a decade we’ve given El Pasoans close-to-home access to our board certified physicians, specialty clinics, and the latest medical technology—treating everything from a broken arm to emergency neonatal surgery. In reviewing 2022, we’ll also share the stories of several patients and how we became their lifelines in difficult times. It’s no surprise that El Paso Children’s Hospital has a special place in the hearts of so many in our community.

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## The Leaders

### A Message from our President and CEO, Dr. Cindy Stout, DNP, RN, NEA, BC



What a great journey our hospital has been on these first 10 years. Let’s think back to when the hospital doors first opened. On average, more than 650 children had to leave this community to seek medical treatment every year. From healthcare challenges such as kids with a cleft lip or juvenile diabetes, families have been forced to look elsewhere to find needed care. Today, I am proud to say we have been able to reduce this number by close to 85 percent in the borderland region.

We are grateful to our long-time supporters, pediatricians in this community as well as the Residents and Providers from Texas Tech University Health Sciences Center El Paso and our direct partnership with University Medical Center of El Paso. We were able to build a state of the art facility to care for our region’s youngest patients. From our child life department, therapeutic arts room, to highly specialized equipment that help children during complex procedures, our programming and healthcare approach is tailored specifically for kids.

I am honored to work with such an incredible team of nurses, physicians, and hospital staff who provide the highest quality care each day across an expansive 350 mile radius. These last couple of years have been very trying for our entire hospital and community, but we have shown up every day ready to take on any new challenge.

This year was important, not just because it is our 10th birthday, but because it’s a testament that we could not do what we did without all of us working together. Thank you El Paso for the last ten years and here’s to the next ten! This is our hospital!

## Executive Team



**Dr. Cindy Stout**  
President and  
Chief Executive Officer



**John Runkles**  
Chief Operating Officer



**Roxanne Weisendanger**  
Chief Nursing Officer



**Omar Garza**  
Chief Financial Officer



**Laurel Huston**  
Chief Legal Officer

# The Leaders

## Governing Board



**Steve DeGroat**  
Board Chairman



**Steve Anderson**  
Board Vice Chairman



**Amy Ross**  
Secretary



**Miguel Fernandez**



**Jose F. Cardenas**



**Cindy Fields**



**Pat Gordon**



**Isela Ibarra, MD**



**Elsa Borrego**

## Physician Leadership



**Jeffrey Schuster, MD**  
Chief Medical Officer



**Roberto Canales, MD**  
Chief Clinical Officer



**Glenn Fennelly, MD**  
Chief Transformation Officer



**William Spurbeck, MD**  
Chief of Staff,  
Chief of Surgery,  
Surgeon-in-Chief

## Medical Executive Committee



**William Spurbeck, MD**  
Chief of Staff,  
Chief of Surgery,  
Surgeon-in-Chief



**Alison Days, MD**  
Past Chief of Staff



**Lisa Ayoub-Rodriguez, MD**  
Chief of Staff Elect



**David Yates, DMD, MD**  
Medical Staff  
Secretary/Credentials Chair



**Chetan Moorthy, MD**  
Chief of Diagnostic &  
Interventional Medicine



**Marc Orlandi, MD**  
Chief of Anesthesia



**Vernon Burke, DMD, MD**  
Chief of OMFS



**Carlos Gutierrez, MD**  
Chief of Pediatrics



**David Jimenez, MD**  
Chief of Neuroscience



**Sadhana Chheda, MD**  
Hospital Quality Chair

## 2022 Physician of the Year, Dr. Jarett Kent Howe



As part of National Doctor's Day, El Paso Children's Hospital announced the 2022 Physician of the Year, Dr. Jarett Kent Howe. Physician of the Year award is given to a physician who exemplifies the mission, vision and core values of El Paso Children's Hospital and consistently achieves high standards in the practice of medicine. Nominations are submitted by a physician's peers and hospital staff.

**"It's a profound honor and very humbling to be recognized by my colleagues here at El Paso Children's Hospital."**

— Dr. Jarett Kent Howe

"We are thrilled that Dr. Howe has received this prestigious honor through nomination and by votes by his peers here at El Paso Children's Hospital," said Dr. Cindy Stout, President and CEO. "Dr. Howe's dedication to his patients and compassion to all of those around him is unmatched. It is evident to those who work around him that he strives for excellence in his practice and he does so with respect and dignity."

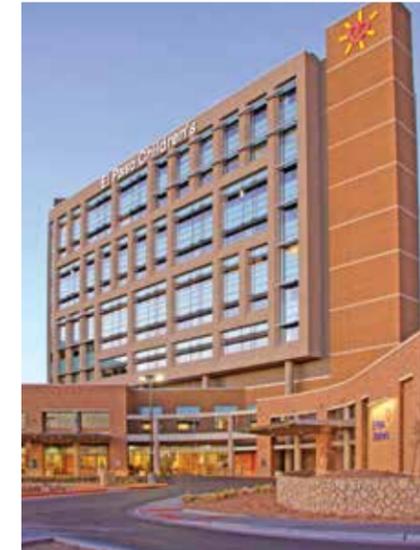
# The Numbers

Christopher  
Oncology



## The Numbers

### CARE Floors



#### FLOOR

- 10** **The Woody and Gayle Hunt Family Pediatric Intensive Care Unit**  
(22 beds)

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- 9** **The James A. "Buddy" Davidson Charitable Foundation General Pediatric Floor**  
(26 beds)

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- 8** **Shelled**  
(Future 26 beds)

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- 7** **Southwest University Pediatric Blood and Cancer Center**  
(24 beds)  
**Outpatient Infusion Center**

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- 6** **The Laura and Pat Gordon Family Level IV Neonatal Intensive Care Unit**  
(50 beds)

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- 2** **Surgical Suites**

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- 1** **Emergency Department**  
(10 private beds and 3 fast track bays)  
**Imaging, Cardiac Services**  
**Lab, Electroencephalogram (EEG), Respiratory Testing**  
**Zachary Bowling Pediatric Outpatient Diabetes Education Services**  
**Registration**

---

- Basement**  
**Rehab Services**  
**Pharmacy**  
**Administrative Offices**

## Statistical Overview for 2022

**122** Beds



**759** Employees



**66.6** Average Daily Census



**27,347** Emergency Department Visits



**450** Credentialed Medical Staff



**24,294** Patient Days



**5,068** Operations & Procedures (Surgical + Endo)



**14** Specialty Clinics



**60,010** Outpatient Visits



**4,357** Admissions



**Total 2022 Capital Investments - Equipment: \$ 10 Million+**

**OUR DEVELOPMENT APPROACH** had to be reevaluated in 2022 as people returned to their offices. It was a year of recovery for all of us. This meant reconnecting with physicians both at our hospital and at other physician offices. We also brought in six new, highly specialized providers—a big win for both the hospital and our patients. In 2023, we'll recruit more specialists and surgeons, launch more multidisciplinary clinics, and provide higher acuity inpatient services.

El Paso Children's Hospital is still the only not-for-profit children's hospital to service over 350-miles of the Southwest region. Our programs not only help improve children's health outcomes, but give physicians and providers the resources to care for the growing number of children in El Paso County who are 17 years old and under—230,000 at last count.

El Paso Children's Hospital's directors work diligently to strengthen relationships between the hospital and outside parties. They make it easier for our board certified specialists, surgeons, and pediatric-trained critical care and surgical staff to connect with referring facilities, outside physicians, business leaders, and families.

### EL PASO CHILDREN'S HOSPITAL RESEARCH 2022

It is the vision of El Paso Children's Hospital to enhance the lives of children from the greater El Paso area and surrounding region by providing innovative pediatric research.

DOCTOR	STUDY TITLE	STUDY DEPARTMENT
Bista	Pediatric acute leukemia (PedAL) screening trial - developing new therapies for relapsed leukemias	Pediatrics
Bista	A randomized phase 3 trial of Nivolumab in combination with chemo-immunotherapy for the treatment of newly diagnosed primary mediastinal B-cell lymphoma	Pediatrics
Bista	A Phase 3 Randomized Controlled Trial Comparing Open vs Thoracoscopic Management of Pulmonary Metastases in Patients with Osteosarcoma	Pediatrics
Bista	Financial distress during treatment for pediatric acute lymphoblastic leukemia in the United States	Pediatrics
Bista	A phase 3 randomized, placebo-controlled trial evaluating Memantine for neurocognitive protection in children undergoing cranial radiotherapy as part of treatment for primary central nervous system tumors	Pediatrics
Bista	A prospective phase 3 study of patients with newly diagnosed very low-risk and low-risk fusion negative Rhabdomyosarcoma	Pediatrics
Howe	Pancreaticobiliary junction malunion found on routine cholangiogram during cholecystectomy in pediatric patients	Surgery
Khin	Natural History of Distal Renal Tubular Acidosis in a North American Cohort	Pediatrics
Lawrence	A multicenter study of outcomes with surgically managed necrotizing enterocolitis	Surgery
Lawrence	Pediatric injuries sustained on the United States-Mexico border fence	Surgery
Ontiveros	Implementation of Antimicrobial Stewardship Guidelines for Surgical Prophylaxis at the El Paso Children's Hospital	Pharmacy
O'Neill	Patterns of fractures sustained by undocumented immigrants jumping the Border Barrier	Radiology
Robles	UTEP Biorepository	College of Science
Solis	Single-center experience on complications of community-acquired pneumonia on immigrant adolescents	Pediatrics
Tullius	Effect of maternal country of origin and prenatal care on early onset sepsis diagnosis	Pediatrics
Ward	Remodeling potential of the skeletally immature tibia: What variables impede non-operative treatment? (Distal tibia remodeling)	Orthopaedic Surgery
Watkins	Utility of Aspirin and Acetaminophen Serum Levels as Routine Screening in Psychiatric Admissions	Emergency Medicine

## The Services & Specialty Clinics

Alvaro  
Neurosurgery



### The Services

**OUR RADIOLOGY AND CARDIAC IMAGING SERVICES** provide the very latest technology to anyone who requires this service. This year, the department expanded its ability in advanced Imaging, Interventional Radiology, Cardiac Catheterization, and Neuro Intervention. Typical of the hospital's can-do spirit, several units and teams joined forces this year to install a new Diagnostic Fluoroscopy room. Remarkably, they completed the job in less than four months. In 2023 they'll be adding another American College of Radiology accreditation in the Diagnostic Ultrasound Imaging department and building an Intervention Radiology/Cardiac Cath procedure room.

When it comes to our staff, we're the only hospital in the region with three dedicated, board certified Pediatric Radiologists—each with advanced specialties in diagnostic imaging. We're also accredited by the American College of Radiology for magnetic resonance imaging and Nuclear Medicine. And we're actively growing our Cardiac Care Services Program, which provides a level of care unavailable in any other children's hospital.

**OUR LAURA AND PAT GORDON FAMILY NEONATAL INTENSIVE CARE UNIT** is where compassion is needed most when the littlest patients need the closest level of attention. The challenge was double this year when two

babies were born after only a 30-week gestation period. They were actually a set of "twins"—born via surrogate to a same-sex family from New Jersey. The twins were actually half-brothers, since each father contributed to one embryo, but were carried at the same time. Flying back and forth to meet their children, the fathers established a strong bond with our interdisciplinary team, who were there every step of the way. Today, they're all one big happy family.

Now entering its sixth year as a Level IV Neonatal Intensive Care Unit (NICU) designated by the Texas Department of State Health Services, the NICU offers more services than any other department of its kind in El Paso. Its support team includes a dedicated Nurse Educator, Admission/Discharge Coordinator, and an in-house Rehab team—physical therapy, occupational therapy, and speech-language pathology. Making the unit even more robust is a Clinical Nutrition team, Pediatric Pharmacist, dedicated Case Management team, and Lactation Services.

#### OUTREACH SPOTLIGHT

The NICU has always had a strong presence in the hospital's activities and outreach programs, including participation in BorderRAC events. Its service to the community will grow even more as the hospital increases its relationships with facilities within a 350 mile radius, and then completes its second re-designation in April 2023.



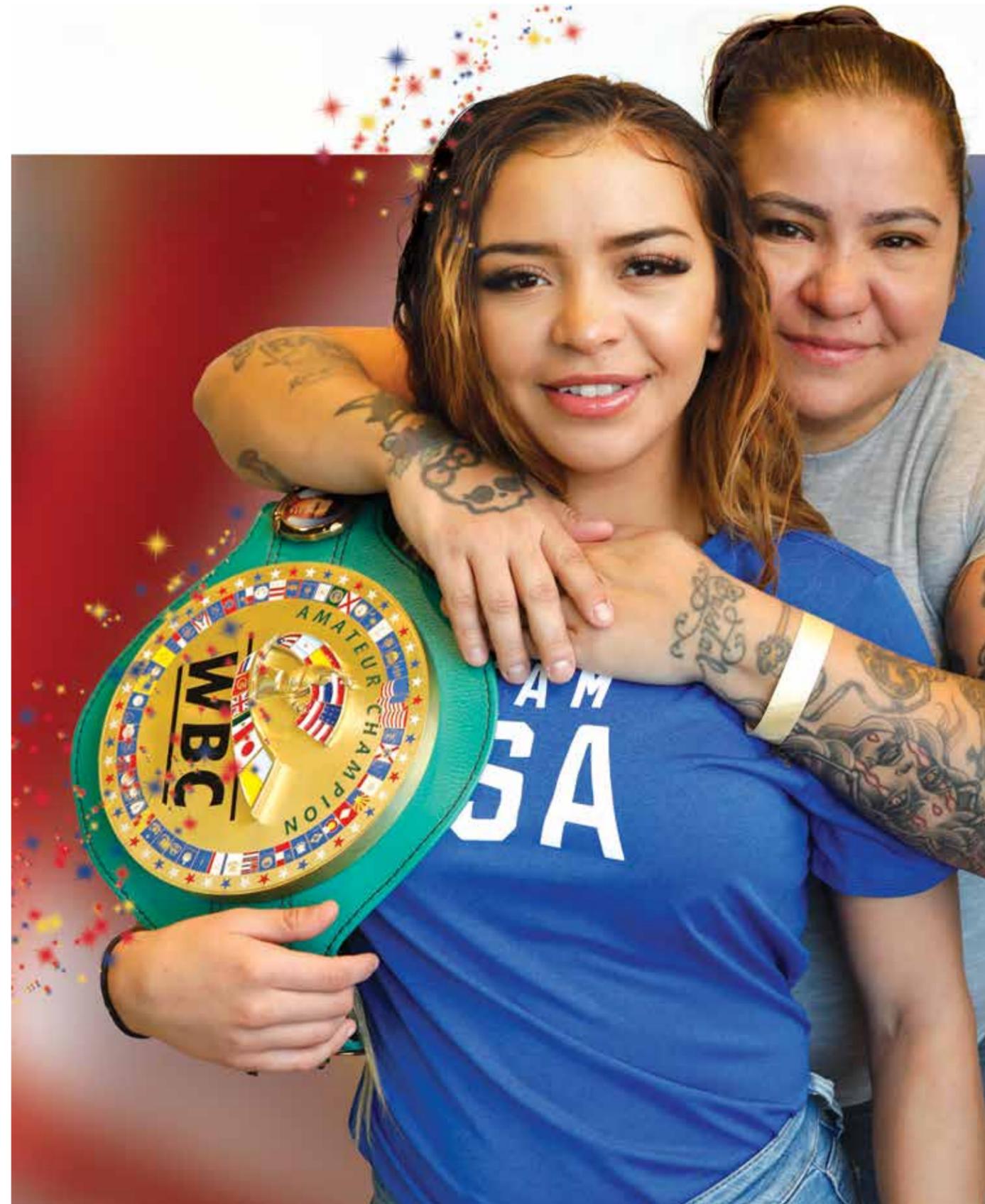
**E**MERGENCY DEPARTMENT (ED) visits at El Paso Children's Hospital are particularly appreciated for what we call our "heart values." Take the time when a toddler, abandoned by the river, was brought in for medical clearance. As busy as the ED was, a medic comforted her by swaddling the child in a blanket and rocking her to sleep. He didn't leave her side until she was discharged.

In 2022 alone the ED saw about 8,000 more patients than the previous year. But it was well prepared. They increased their staff, services, and even security by installing DynaLocks on entry points. To provide the highest quality patient care, each ED room was provided with a new Device used for difficult intubations by using video screen and video Glidescope for intubations, an otoscope, and ophthalmoscopes.

Today the department has 18 new nurses, including Licensed Vocational Nurses who are on paths to becoming Registered Nurses. Continuing education and skills training keep the staff updated on the most advanced care and treatment. In fact, we're the only hospital with 24/7 pediatric, emergency-trained physicians, as well as pediatric ED nurses certified in Emergency Nursing Pediatric Course, Trauma Nursing Core Course, Neonatal Resuscitation Program, Post-resuscitation care for neonates - Sugar, Temperature, Airway, Blood pressure, Lab Work, Emotional support (STABLE), Advanced Cardiovascular Life Support, and Pediatric Advanced Life Support. To ensure our protocols and response teams are always at the ready, we went live with our Sepsis Program for pediatric and neonatal patients. We even launched a dedicated Emergency Medical Services channel.

**OUTREACH SPOTLIGHT**

To expedite emergency services and increase EMS traffic, the ED department communicates regularly with the EPFD and other EMS providers. It also works hand in hand with the pediatric subspecialty committee of the Border Regional Advisory Council.



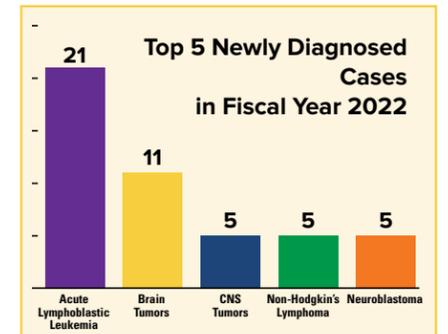
Kayla  
Epilepsy



Andrea  
Vascular Malformation

**T**HE SOUTHWEST UNIVERSITY PEDIATRIC BLOOD AND CANCER CENTER at El Paso Children's Hospital is the only certified Children's Oncology Group (COG) center in a 250-mile radius. This membership makes it possible for us to provide the same treatments as any of the most prestigious children's hospitals in the nation.

Working in collaboration with child life specialists and social workers, our oncologists, hematologists, and nurses saw 73 newly diagnosed cases in 2022. Our 24-bed unit has specialized staff, trained to treat numerous types of pediatric cancers, and blood disorders. We can provide COG research studies and other specialties through our Comprehensive Treatment Plan. It is with pride we can report zero central line, and zero Foley infections in the past year. We are looking forward to moving off-site to a new multi-speciality center in 2023.



Our center has a victory bell that a patient can ring to signify their transition to a remission stage in their care plan. While their journey is never over, patients and families can count on the "Ringing of the Bell" ceremony as a joyful occasion and it never fails to touch the hearts of our entire team.

**T**HE JAMES A. "BUDDY" DAVIDSON GENERAL PEDIATRIC FLOOR is our main, 26-private patient room care unit. Our team of pediatric hospitalists is available 24/7 to provide care. This highly experienced, dedicated team can respond quickly to patients' needs, inform and engage families, and involve primary care physicians and specialists. Our certified pediatric nursing staff has trained in children's hospitals all over the world.

Also located on this floor is the Junior League of El Paso, Inc. Family Resource Center which provides health information, computers with internet access, a family library, and private consultation rooms.

**T**HE WOODY AND GAYLE HUNT FAMILY PEDIATRIC INTENSIVE CARE UNIT LEVEL IV admitted a 3-year old patient named Anthony last year. The toddler arrived with a spinal cord injury—paralyzing him from the waist down. When he became overwhelmed by anxiety and depression, our staff rallied around him and his family by staging a dinosaur parade. It instantly brightened his spirit and showed him he could still have fun despite needing a wheelchair.

Anthony is just one example of the Pediatric Intensive Care Unit's (PICU) compassion for its patients. And why parents and families continue to put their trust and confidence in them. This year the PICU cared for 325 more patients thanks to the addition of two specialized physician groups who are available 24/7. What's more, we have the only pediatric facility that's affiliated with a Level 1 Trauma Center at the University Medical Center of El Paso. We're also the only one in the area to provide complex neurosurgical intervention to patients. It's no surprise that our PICU sees more acute pediatric cases than anyone else in the region.



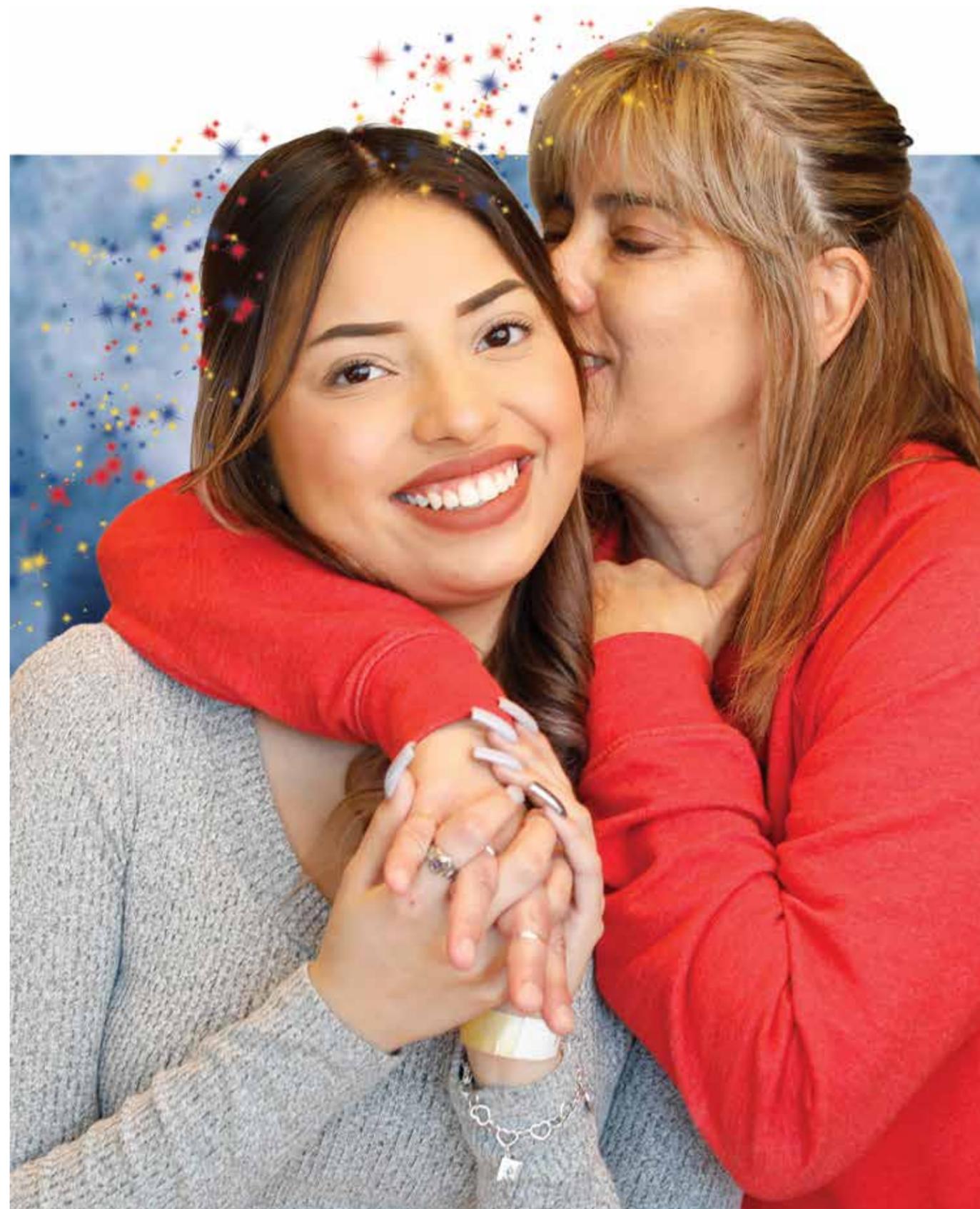
**P**ATIENT SAFETY is always foremost in our minds. In 2022, we came out of the pandemic more unified, dedicated, and stronger than ever. 90% of the staff at El Paso Children’s Hospital were trained on Error Prevention techniques, which helped lower the number of Hospital Acquired Conditions by almost 40%.

This is why one of our Patient Safety goals in the near future is to reach Zero-Harm in Hospital Acquired Conditions. We’ll also be adding more neurological and cardiology services to our Behavioral Health, Ear, Nose and Throat, and Audiology specialties. And knowing the family unit is crucial to the healing process, we’ll continue our efforts to keep sick children in the community close to home.

To understand what makes us the top children’s hospital for Quality and Patient Care, allow us to toot our own horn a bit.

- We specialize in 24/7 pediatric care, are certified by the Children’s Oncology Group, and are one of only seven Texas hospitals with a Level IV Neonatal Intensive Care Unit (NICU) Designation.
- We make decisions based on a multidisciplinary, collaborative approach. Every day we meet with unit leaders to discuss patient safety and hold them accountable. We also discuss and analyze safety with industry heads every week.
- Our engagement with the community and its needs is wide ranging. We opened our first Outpatient Rehabilitation Clinic and launched the Empower Program. Our Physician Specialty Clinic provides outpatient services to children who need care after surgery. Our C.A.R.E.S. Clinic has numerous services for abused or at-risk children. And when the COVID-19 vaccine became available, we hosted multiple community clinics for children to receive it.
- Our collaboration with the Children’s Hospital Association has led to partnering with 75 other top-ranked children’s hospitals in Pediatric Sepsis Outcomes, Solutions for Patient Safety.
- Lastly, but critical to thousands of patients and their families, we’re the only Pediatric Specialty Hospital within a 350-mile radius.

**OUTREACH SPOTLIGHT**  
 This year the Infection Control team continued to devote its time and resources to the community. It helped keep many of El Paso’s children healthy by providing the COVID-19 vaccine to them at the hospital and in their own neighborhoods.



Korrina  
Orthopedic Surgery



Martha  
Cranial and Facial

**A** **CASE MANAGEMENT** team that is efficient and compassionate can make a huge difference in a family's relationship with a hospital. That's why we grew our current staff of Case Managers and Social Workers. We now have two employees with a Certification of Case Management, and a Licensed Clinical Social Worker. We'll continue to recruit other top professionals so we can provide quality healthcare—not just to any child in El Paso, but to any child outside the area. A case in point was how we rallied to serve the unaccompanied minors who came across our borders. Our efforts and partnership with Fort Bliss were recognized by the federal government.

**OUTREACH SPOTLIGHT**  
Research into the well-being of El Pasoans is in the DNA of the Case Management team. Every year, the staff participates in a variety of workgroups around the region designed to improve Mental Health issues in our community.

**P** **ERIOPERATIVE SERVICES** are the care and treatment of patients before, during, and after surgery. From the first time a patient and their family come through our doors, they need to feel reassured that they're in good hands. How we approach their individual situation and concerns—from the words we use to the way we listen—goes a long way toward gaining their trust. This was never clearer than when we admitted an autistic child who was apprehensive about his surgery. To lessen his anxiety, one of our Post Anesthesia Care Unit nurses volunteered to give him and his family a tour of the Preoperative and Recovery unit, explaining the entire process.

At El Paso Children's Hospital, our caseload increased by hundreds of patients in each of the last four years. To meet the demand, we needed to significantly increase our capabilities in 2022. We increased our staff, physician specialties, and surgical/endo volume. When there were complex surgeries, we cared for those higher acuity patients longer.



**P**EDIATRIC REHABILITATIVE SERVICES for children demand different therapy needs than adults. That’s why each therapist in Pediatric Rehab Services is pediatric-trained, and 90% or more of their clinical practice is devoted solely to pediatric rehab intervention. Our team is put to the test when young patients spend weeks in the Pediatric Intensive Care Unit. The intervention team is challenged to devise creative ways to keep kids motivated and engaged in therapy, while explaining how they can adjust to their new situations.

A banner headline in rehab services this year was the opening of our new outpatient facility on the eastside of El Paso. This checked a large box for us because our therapists had 1760 more outpatient visits in fiscal year 2022 than in 2021. (Our goal for 2023 is for our therapists to complete 4600 visits.) To keep pace with the community’s needs, we welcomed five more therapists and two Clinical Coordinators—essential hires as we had over two thousand more inpatient visits this year.

With the growing population of children in the community, there’s never been a greater demand for outpatient pediatric wound care. Yet El Paso Children’s Hospital is literally the only hospital in the region to fill this need. In fact, this year we created a dedicated space in our outpatient clinic to accommodate neuro-divergent patients.

**OUTREACH SPOTLIGHT**

This year we supported dozens of continuing education activities. Among them was the Pediatric Diabetes Conference for school nurses, led by professionals from our Clinical Nutrition, Pediatric Diabetes, and Empower Programs. We also partnered with Infection Control/Employee Health and others to vaccinate children for COVID-19.

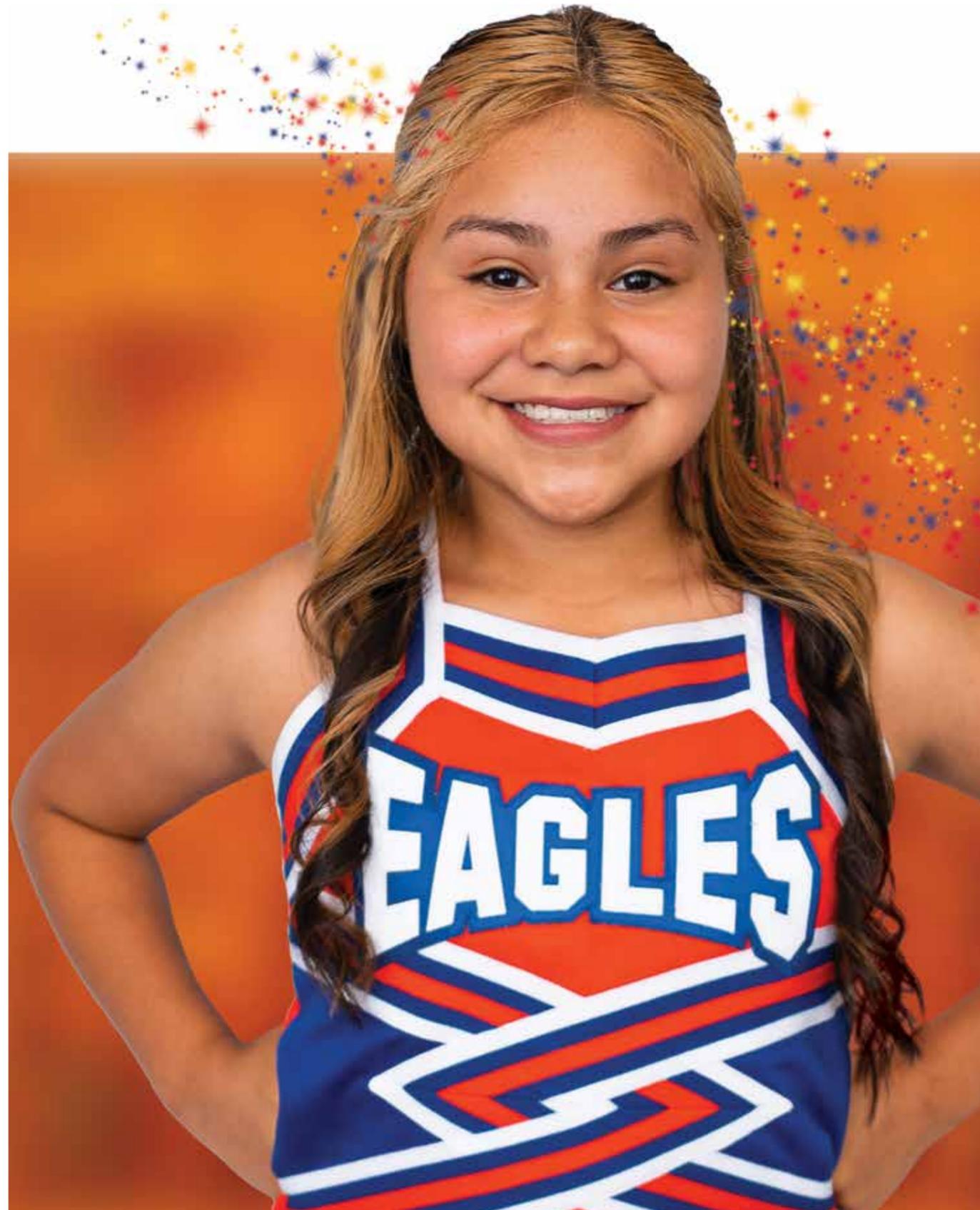


**O**UR LABORATORY AND PATHOLOGY DEPARTMENT received a new piece of equipment this year that’s changed the game for pediatric treatment. It’s no secret that pathology plays a critical role in diagnostics and the new highly sophisticated Grossing station is designed to examine and help diagnose specimens. This was sorely needed, considering that our number of pathology cases in 2022 surpassed the previous two years in volume. Outpatient lab services also jumped dramatically—up to three times from previous years. To ensure total accuracy, only pediatric-specialized strategies are used for blood collection. And we can even use minuscule blood samples for lab work, which is critical for diagnosing specimens from small children.

**OUTREACH SPOTLIGHT**

In partnership with The University of Texas at El Paso, the Lab and Pathology department has devoted much of its time and expertise to tumor research.

On the lighter side, the lab outpatient draw rooms were redecorated for a more child-friendly appearance. And fun cartoon characters were painted on the windows of the outpatient registration area. Distractions like these go a long way toward comforting children who are anxious when they enter the hospital.



**Chassity**  
Zachary Bowling Pediatric Outpatient  
Diabetes Education Services



Victor  
General Surgery

## The Specialty Clinics

### BEHAVIORAL SPECIALISTS

Treats conditions related to pediatric mental and behavioral health.

### BRACHIAL PLEXUS CLINIC

Treats obstructed movement in the shoulders, arms and hands.

### CARDIOLOGY CLINIC

Treats disorders of the heart and the blood vessels.

### CRANIAL AND FACIAL CLINIC

El Paso Children's Hospital is proud to have the region's first and only accredited multi-disciplinary cranial and facial program for children. It consists of a dedicated team of physicians and other providers, highly skilled in correcting facial, jaw, and skull abnormalities. From long-term monitoring to surgery, the clinic offers a wide range of options to treat severe craniofacial disorders.

### CHILD ABUSE RESOURCES EDUCATION SERVICES CLINIC

The C.A.R.E.S Clinic is the area's only child abuse and neglect clinic to provide forensic medical and psychosocial services to victims of abuse and their families. Partnering with Child Protective Services and Law Enforcement, C.A.R.E.S. ensures the safety of children by providing timely and accurate assessments of suspected victims. In 2022, it provided services to approximately 500 victims.

### CYSTIC FIBROSIS CLINIC

Treats pediatric cystic fibrosis, an inherited genetic condition that affects mucus production, leading to lung infections and breathing difficulties.

### DERMATOLOGY CLINIC

Treats diseases and problems of the skin, hair, and nails.

### EMPOWER PROGRAM

Provides personalized dietary plans for children with type 2 diabetes and obesity.

### EAR NOSE AND THROAT CLINIC

Treats conditions that concern the ear, nose and throat.

### NEUROSURGERY CLINIC

Treats brain and spinal cord tumors; Chiari malformations; intracranial cysts; intracranial bleeds; skull tumors, defects, and fractures; epilepsy/seizures, brain and spine trauma; and more.

### SPINA BIFIDA/SCOLIOSIS CLINIC

Treats spine and spinal cord birth defects.

### VASCULAR MALFORMATION CLINIC

Treats non-cancerous lesions.

### ZACHARY BOWLING PEDIATRIC OUTPATIENT DIABETES EDUCATION SERVICES

Provides personalized dietary plans for children with type 1 diabetes.

## Community Involvement



Ivan  
Cranial and Facial

## Community Involvement

**OUR CHILDREN'S HOSPITAL ASSOCIATION OF TEXAS** membership means so much more than just being a hospital that treats children. El Paso Children's Hospital is one of seven members of Children's Hospital Association of Texas, a nonprofit association that requires its hospitals to have pediatric-specific training, expertise, and equipment. Working with State and Local legislators, Children's Hospital Association of Texas goal is to implement better policies and procedures so hospitals are able to treat any type of injury or illness. In this way, patients are more likely to have the best possible experience and outcomes while under their hospital's care.

Chairing this highly selective group is our President and CEO, Dr. Cindy Stout. Her leadership role includes advocating for policies and funding designed to improve access to high quality health care for children.

## OUR SYMPOSIUM AND TRAINING SECTIONS

Dr. David Yates, Medical Director of our Cranial and Facial Clinic, and Dr. Lizbeth Holguin hosted a Symposium on Cleft Lip and Palate Deformities.

Medical Director of Neurosurgery, Dr. David Jimenez, presented the region's first ever Endoscopic Surgery for Treatment of Craniosynostosis Symposium.



## BOARD MEMBERSHIPS

Relationships with community organizations help to improve children's health throughout the region by promoting education, advocacy, community events, and other initiatives. Members of our executive and managerial teams as well medical professionals and staff, sit on the following local, regional, and national boards:

- |  |   |
|--|---|
| Paso del Norte YWCA Board  | Autism Society of El Paso Board   |
| Candlelighter's Board  | Desert Mountain Area Health Education Center Advisory Board   |
| Children's Hospital Association of Texas   | El Paso Community College, Diagnostic Medical Sonography Advisory Board   |
| Children's Miracle Network Advisory Board  | El Paso Community College, Diagnostic Echsonography Advisory Board  |
| Diabetes Alliance Member   | Medical Advisory Board for Heart of Passion   |
| Emergence Health Network Board   | National Association of Hispanic Nurses   |
| FEMAP Foundation Board   | Southwest University Board for the Imaging School   |
| GECU Board   | The University of Texas at El Paso, Texas Tech Health Sciences Center El Paso, El Paso Community College, Doña Ana Community College, New Mexico State University School of Nursing Advisory Committees |
| Gold Out El Paso Board   | University of Texas at El Paso School of Pharmacy Regional Advisory Board   |
| Hospice El Paso Board  |   |
| Rio Grande Cancer Foundation Board   |   |
| Texas Hospital Association Council on Policy Development   |   |
| OneSource Federal Credit Union Board   |   |
| Association for Professionals in Infection Control and Epidemiology, Paso del Norte Chapter, El Paso |   |
| Southwest University Nursing Advisory Board  | Veteran's Non-Profit  |

**E**L PASO CHILDREN'S HOSPITAL CELEBRATES 10 YEARS OF WONDER.

On February 14, 2022, with a birthday party like no other, the El Paso Children's Hospital celebrated 10 years of service and specialized care for children in El Paso. The program featured remarks from President and CEO, Dr. Cindy Stout, El Paso County Judge Ricardo Samaniego, Congresswoman Veronica Escobar, County Commissioner David Stout, El Paso Children's Hospital Board Chairman Steve DeGroat, Chief of Medical Staff Dr. William Spurbek and a video tribute from Mayor Oscar Leeser. We paid tribute to several patient families via video messages.



El Paso Children's Hospital President and CEO Dr. Cindy Stout



El Paso County Judge Ricardo Samaniego



El Paso Children's Hospital Board Chairman Steve DeGroat



Congresswoman Veronica Escobar

"Our team has made incredible strides to care for the children of our community during the course of this 10-year journey and we look forward to celebrating many more years as we deliver the highest quality of healthcare for kids right here in El Paso," said Dr. Cindy Stout.



El Paso Children's Hospital mascots, Biip and Ru make their debut

**B**IIIP AND RU, El Paso Children's Hospital's two highly anticipated new mascots, made their El Paso debut during our birthday celebration. They arrived from outer space in the El Paso Children's Hospital ambulance rocket. Biip takes the scary out of hospital equipment by introducing kids to our "healing machines." And Ru, our bilingual visitor from another planet, uses song and dance to help little ones feel better as soon as possible. Following their introduction, Biip and Ru headed into the hospital to greet all of our current patients.



**Biip and Ru**  
El Paso Children's Hospital  
Mascots with our  
President and CEO, Dr. Cindy Stout

## Employee Engagement

Ana  
Empower Program



## Employee Engagement

**OUR STAFF CONTINUOUSLY TRAINED** in cutting-edge medical technology and the best paths to patient care. To this end, we strengthened many of our programs—including the Preceptor Program, Nurse Intern Program, Emergency Codes Training, and our House-Wide Nursing Skills. In addition, our Annual Mandatory Education now has both online and live components. We've also grown our academic partnership with local, national, and international schools. In fact, a whopping 584 students completed their clinical rotation with us last year! We expect an even bigger number next year.



In 2023, we plan to establish a specific skills development program for our clinical and non-clinical staff members. A progressive education plan is being created to upskill our staff, giving them the tools they need to execute the hospital's mission of quality care to everyone who needs it.

Employee forums help our staff connect, engage, and collaborate with fellow colleagues. El Paso Children's Hospital hosts these forums to educate employees as to hospital updates and future endeavors. They give us an opportunity to recognize outstanding efforts and give employees a voice by encouraging ideas and feedback.

## THE RECOGNITION

The DAISY Award is given to extraordinary nurses in honor of the outstanding work they do! They are nominated by patients who have received exceptional care.



DAISY Award Recipients - 2022

Our Employee of the Month is an award presented to individuals who demonstrate our H.E.A.R.T. core values, mission, and vision. The honorees demonstrate attributes in each of our values: **H**ealing, **E**nvironment excellence, **A**ccountability, **R**espect and dignity, **T**ransparency.



Employees of the Month - 2022

Our Leadership Awards recognize contributions and service that are above and beyond normal job responsibilities.

Each year we honor employees for long-time dedication to El Paso Children's Hospital. In 2022, during our commemorative 10th birthday year, more than 100 employees were recognized for serving over 5 and 10 years.



Leadership Award Recipients - 2022



**EL PASO CHILDREN'S HOSPITAL FOUNDATION** experienced a banner year in 2022. To mark the hospital's ten year anniversary, the foundation hosted the Decade of Wonder gala in April 2022—and raised over \$370,000. Among the 800 guests were several patients who shared their uplifting stories. In the words of Abigail Tarango, PhD, Executive Director of El Paso Children's Hospital Foundation, "We've never been prouder to partner with El Paso Children's Hospital—not just for its continuous high quality pediatric care, but for its unfettered and unconditional service to the community."

The foundation is solidly aligned with the hospital's mission to provide quality medical care to anyone who needs it. Among the ways we've pursued this is through our membership in the Children's Miracle Network. This has enabled us to tap into a larger donor base through corporate-sponsored fundraising. Costco, Kendra Scott, Panda Express, Sam's and Walgreens are just some of the partners who have supported the foundation. One of the foundation's roles is to support the hospital's service lines. In 2022, the foundation also financed several urgent pieces of medical equipment and supported various lifesaving services and programs. This also helped to provide patients with access to medicine, treatment, clothing and supplies.

El Paso Children's Hospital faces many unique and complex challenges in serving our community. One of the foundation's roles is to support each of their service lines. One example is Child Life Services—a nationally recognized, evidence-based care program that prioritizes the needs of families. Specialists and support staff are trained to provide developmentally appropriate, trauma-informed education and care. They also show children how to tap into their creativity and express themselves through age-appropriate, play-based activities. And since children and adolescents aren't always the best advocates for their own care, the foundation introduced a therapeutic arts program where local artists and musicians empower children to care for themselves—thereby lowering their anxiety while hospitalized.

In 2022, the foundation financed several urgent pieces of medical equipment and supported various lifesaving services and programs. They made possible patient services such as access to medicine, treatment, clothing, and supplies. None of this would have been possible without strong partnerships, generous donations, and community support. This year the foundation plans to reach out to more large corporate partners, regional non-profits, community and local businesses as well as educational institutions.



## Foundation Stats

### Total Revenue

Contributed Revenue .....	<b>\$2,489,473</b>
In-Kind Revenue .....	\$ 549,478
Endowment Revenue .....	\$ 116,000

### GRANTS

Paso del Norte Health Foundation Empower .....	\$ 170,185
Blue Cross Blue Shield .....	\$ 125,000
Moody Foundation .....	\$ 125,000
Hyundai Hope on Wheels.....	\$ 100,000
St. Baldrick's Foundation.....	\$ 50,000
Moleen Foundation .....	\$ 30,000
Cardwell Foundation .....	\$ 25,000
Bank of America.....	\$ 25,000
Seymour Foundation .....	\$ 20,000
Hightower Foundation .....	\$ 20,000
El Paso Electric - CMN.....	\$ 10,000
Chase.....	\$ 7,500
Volunteer Congress .....	\$ 2,500
<b>TOTAL.....</b>	<b>\$ 755,370</b>

### NAMING RIGHTS AND MAJOR GIFTS

Aguilar Family Foundation.....	\$ 100,000
William Thurmond Bengtson .....	\$ 100,000
GECU Nurses Station .....	\$ 50,000
Bowling Family Foundation.....	\$ 50,000
PNC Bank .....	\$ 30,500
Wallace Family Nurses Station .....	\$ 25,000
Tropicana Homes.....	\$ 25,000
Heather and Michael Graham .....	\$ 25,000
Kickpin Foundation .....	\$ 20,000

## Our Partnerships



J. J.  
Oncology

## Our Partnerships

### El Paso County Hospital District Partners

The story of healthcare in El Paso is a story of transformation throughout the decades. The power of partnerships help in building stronger relations and alliances that empower the organizations to have a greater positive impact on the community.

The hospital district includes El Paso Children's Hospital, University Medical Center of El Paso, El Paso Health, Texas Tech University Health Sciences Center El Paso Foundation and El Paso Children's Hospital Foundation, El Paso Children's Hospital and University Medical Center of El Paso are also the primary teaching institutions for Texas Tech Health Sciences Center El Paso.

El Paso Children's Hospital also maintains an affiliation with University Medical Center. This relationship allows its patients access to the only Level 1 Trauma Center in a 350-mile radius, collaboration with maternal services and a wide range of access to other resources available to the hospital district.

In 1958, El Paso voters approved the creation of the El Paso County Hospital District and in 1961 construction was completed on the 300-bed Thomason Hospital tower. In 1999, the hospital district created El Paso Health which is a Texas-licensed Health Maintenance Organization contracted with the Texas Health and Human Services Commission. Then in 2007, voters approved bonds to construct an East Tower for El Paso Children's Hospital. In 2009, Thomason Hospital changed the name of the hospital to University Medical Center of El Paso. The citizens created the El Paso County Hospital District (d/b/a University Medical Center of El Paso) to ensure that quality healthcare services would be available to all county residents.

El Paso Children's Hospital is one of only 250 hospitals across the country that specialize in pediatrics and one of seven members of the Children's Hospital Association of Texas, and provides the highest level of pediatric care in West Texas and Southern New Mexico. El Paso Children's Hospital is a not-for-profit corporation whose purpose is to provide pediatric care services to the pediatric residents of El Paso and the surrounding region. El Paso Children's Hospital is the only separately licensed, freestanding, not-for-profit children's hospital providing exclusive pediatric healthcare.

The relationship with Texas Tech University Health Sciences Center El Paso Residents and Providers ensures that patients at El Paso Children's Hospital have access to the latest treatment methods and diagnostic service available from leading physicians in the field of pediatrics.

Through these networks and affiliated pediatricians, the hospital is impacting the health of more children than ever. Together with its partners, El Paso Children's Hospital is coordinating care to create better experiences for patients and families, creating an epicenter of care for the regional pediatric population.



## Accreditations, Designations, and Memberships



### The Joint Commission Accreditation

Founded in 1951, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. As an independent, not-for-profit organization, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.



### Member of Children's Hospital Association

Children's Hospital Association hospitals are essential providers, setting the standard for the highest quality pediatric care while training the next generation of pediatricians. The association champions policies, practices, and performance improvements that enable children's hospitals to better serve children and families. Priorities include areas of greatest impact: policy, quality and patient safety, and analytics to inform the decision making of clinicians, policymakers, payers, and providers.



### Member of Children's Oncology Group

The Children's Oncology Group, a National Cancer Institute supported clinical trials group, is the world's largest organization devoted exclusively to childhood and adolescent cancer research. The Children's Oncology Group unites more than 10,000 experts in childhood cancer at more than 200 leading children's hospitals, universities, and cancer centers across North America, Australia, New Zealand, and Europe in the fight against childhood cancer.

Today, more than 90% of 16,000 children and adolescents diagnosed with cancer each year in the United States are cared for at Children's Oncology Group member institutions. Children's Oncology Group's unparalleled collaborative efforts provide the information and support needed to answer important clinical questions in the fight against cancer.



### Level IV NICU Advanced Intensive Care Unit Designation By The Texas Health and Human Services

The State of Texas passed legislation requiring all NICUs to undergo a site visit to verify they meet the Neonatal Levels of Care classifications as defined in the Texas Administrative Code.

It is notable that the Texas Children's NICU is the first to be designated by the Texas Department of State Health Services as a level IV NICU. This is the highest level of care available for premature and critically-ill newborns.

A level IV NICU designation must meet all level III capabilities, plus have the ability to care for infants born earlier than 32 weeks gestation and weighing less than 1,500 grams, provide life support, perform advanced imaging including MRI and echocardiography, and provide a full range of respiratory support, among many other criteria.

### The College of American Pathologists

The Certified Analytics Professional certification is a trusted, independent verification of the critical technical expertise and related skills possessed by accomplished analytics and data science professionals, and valued by analytics-oriented organizations.



### The Clinical Laboratory Improvement Amendments

The Clinical Laboratory Improvement Amendments regulate laboratory testing and require clinical laboratories to be certified by the Center for Medicare and Medicaid Services before they can accept human samples for diagnostic testing.

### American College of Radiology Accreditation

The American College of Radiology Accreditation helps assure your patients that you provide the highest level of image quality and safety by documenting that your facility meets requirements for equipment, medical personnel and quality assurance.





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*ON THE COVER*

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**Saevah**  
Dermatology